

EVALUATION OF THE DEGREE PROGRAM AND THE UNIVERSITY EXPERIENCE

**MASTER OF SCIENCE IN
AMMINISTRAZIONE, FINANZA
AZIENDALE E CONTROLLO
a.y. 2022-2023**

SURVEY PERIOD: JULY 2023 - APRIL 2024

N° QUESTIONNAIRES PROCESSED: 222

N° OF GRADUATE STUDENTS: 236

RESPONSE RATE: 94,1%



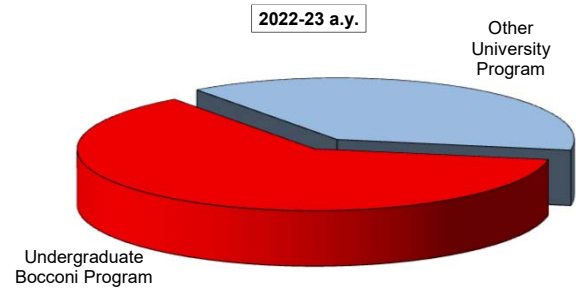
EVALUATION OF UNIVERSITY EXPERIENCE

Amministrazione, finanza aziendale e controllo

General information

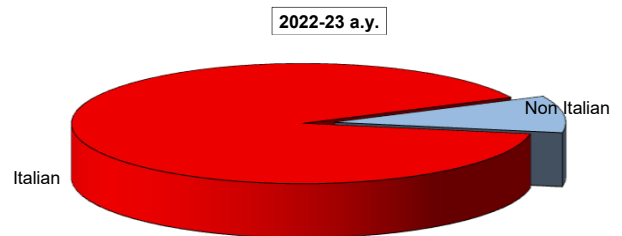
Undergraduate Career

Answers	a.v.	% 2022-23	% 2021-22
Undergraduate Bocconi Program	138	62,2	63,7
Other University Program	84	37,8	36,3
Total	222	100,0	100,0
NA	0		



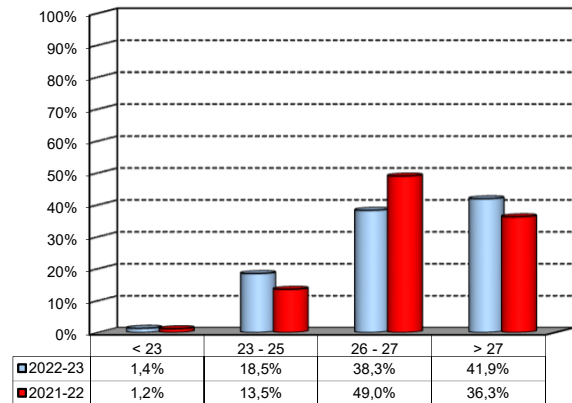
Nationality

Answers	a.v.	% 2022-23	% 2021-22
Italian	200	90,1%	90,8%
Non Italian	22	9,9%	9,2%
Total	222	100%	100%
NA	3		



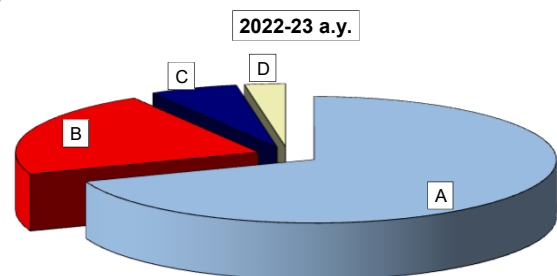
Average mark of the exams passed: (approximate average expressed in 30/30)

Answers	a.v.	%
meno di 23	3	1,4%
23-25	41	18,5%
26-27	85	38,3%
maggiore di 27	93	41,9%
Total	222	100%
NA	0	



How many of the courses included in your curriculum did you attend regularly?

Answers	a.v.	% 2022-23	% 2021-22
A - More than 75%	154	69,4	75,3
B - Between 50 and 75%	49	22,1	19,5
C - Between 25 and 50%	13	5,9	3,6
D - Less than 25%	6	2,7	1,6
Total	222	100,0	100,0
NA	0		

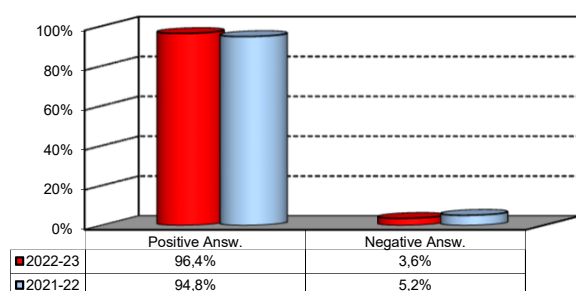


Study Experience

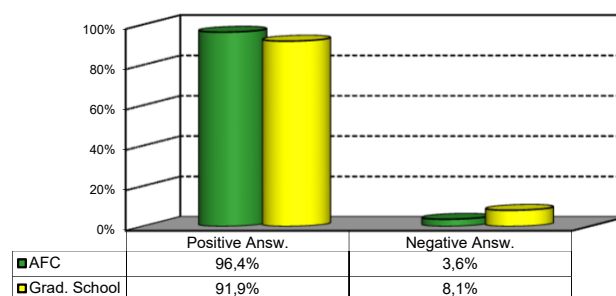
1) On the whole, do you think that the MSc program you attended at Bocconi enabled in-depth study of topics in both a theoretical and a practical sense?

Answers	Italian		Non Italian		Total	
	a.v.	%	a.v.	%	a.v.	%
A - Definitely YES	120	60,3%	14	66,7%	134	60,9%
B - More YES than NO	72	36,2%	6	28,6%	78	35,5%
C - More NO than YES	6	3,0%	1	4,8%	7	3,2%
D - Definitely NO	1	0,5%	0	0,0%	1	0,5%
Total	199	100%	21	100%	220	100%
NA	1		1			

Over time comparison



Comparison with the overall School data



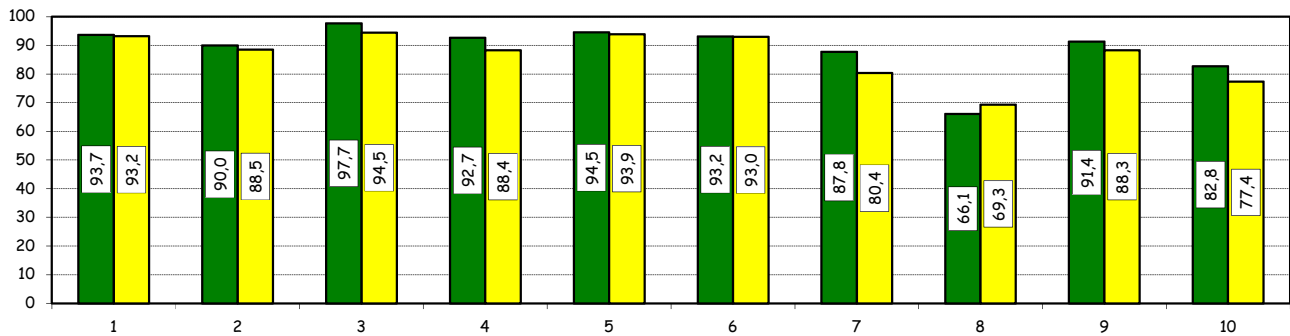
Study Experience

2) Do you think that your course of study at Bocconi has contributed to the development of the following skills?

Soft Skill	Item	Definitely YES		More YES than NO		More NO than YES		Definitely NO		Total		n.a.
		a.v.	%	a.v.	%	a.v.	%	a.v.	%	a.v.	%	a.v.
1	Ability to work in team	120	54,3	87	39,4	13	5,9	1	0,5	221	100,0	1
2	Interpersonal skills	96	43,4	103	46,6	18	8,1	4	1,8	221	100,0	1
3	Organizational skills	144	65,2	72	32,6	5	2,3	0	0,0	221	100,0	1
4	Critical thinking skills	118	53,6	86	39,1	13	5,9	3	1,4	220	100,0	2
5	Ability to analyze and select information	140	63,6	68	30,9	11	5,0	1	0,5	220	100,0	2
6	Problem-solving ability	120	54,5	85	38,6	15	6,8	0	0,0	220	100,0	2
7	Written communication skills	89	40,3	105	47,5	22	10,0	5	2,3	221	100,0	1
8	Verbal communication skills	64	29,0	82	37,1	58	26,2	17	7,7	221	100,0	1
9	Ability to cope with stress	137	62,0	65	29,4	14	6,3	5	2,3	221	100,0	1
10	Entrepreneurial spirit	86	38,9	97	43,9	31	14,0	7	3,2	221	100,0	1

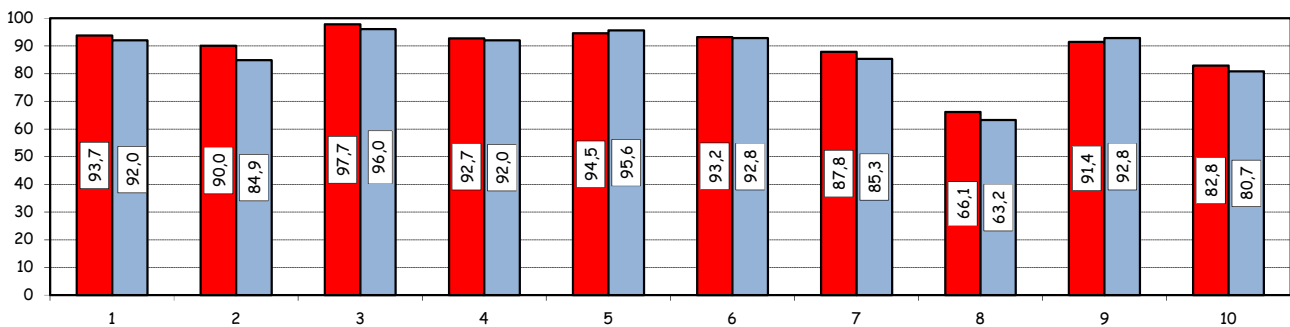
Positive answers (%):
comparison with the overall School data

■ AFC ■ Grad. School



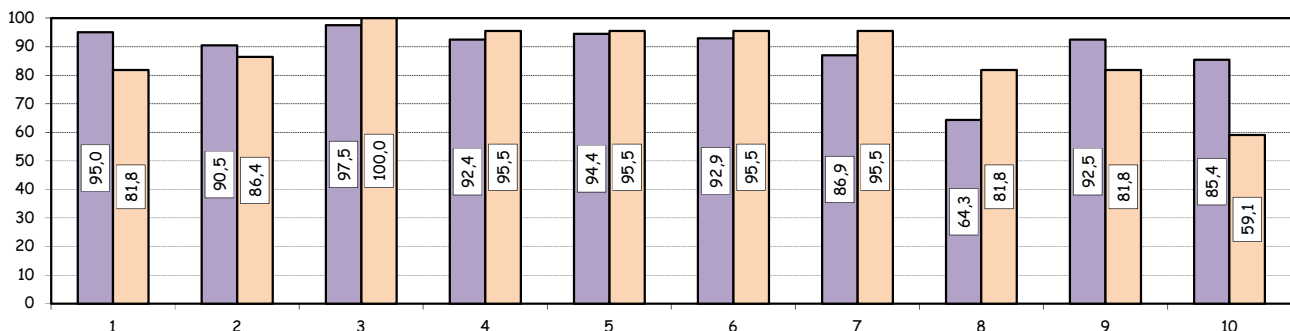
Positive answers (%):
Over time comparison

■ 2022-23 ■ 2021-22



Positive answers (%):
comparison based on nationality of student

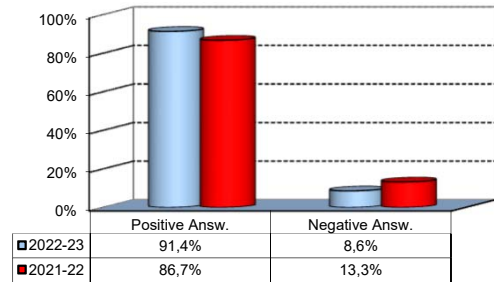
■ Italian ■ Non Italian



Study Experience

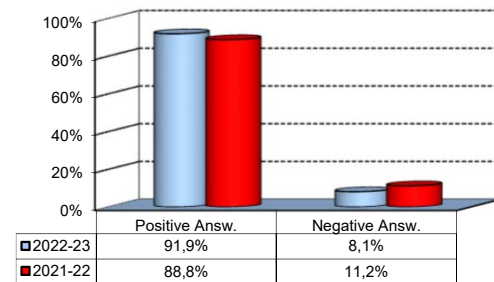
3) Do you think that teaching activities in the MSc program were structured in an active manner (frequent use of teamwork, case studies, assignments, etc.)?

Answers	a.v.	%
A - Definitely YES	99	45,0%
B - More YES than NO	102	46,4%
C - More NO than YES	17	7,7%
D - Definitely NO	2	0,9%
Total	220	100%
NA	2	



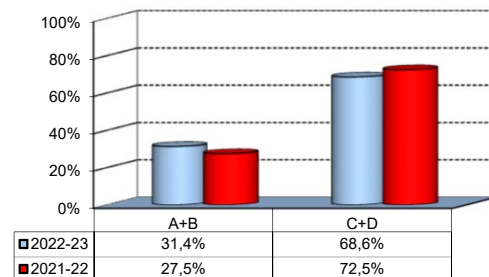
4) Do you think that the courses in your curriculum were adequately coordinated with each other?

Answers	a.v.	%
A - Definitely YES	84	38,0%
B - More YES than NO	119	53,8%
C - More NO than YES	16	7,2%
D - Definitely NO	2	0,9%
Total	221	100%
NA	1	



5) During the MSc program, did you notice any unnecessary overlaps or repetitions of subjects and content with what you studied during your undergraduate program?

Answers	a.v.	%
A-Very often	9	6,6%
B-Often	34	24,8%
C-Hardly ever	83	60,6%
D-Never	11	8,0%
Total	137	100%
NA	85	



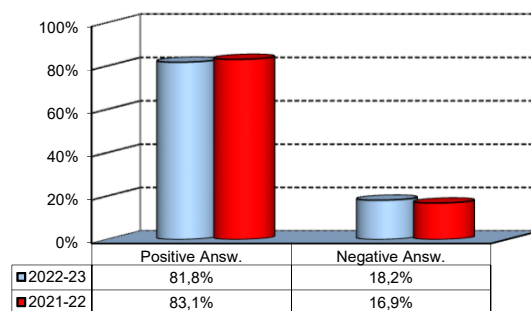
Please select the course or courses in the MSc program in which you encountered overlaps or unnecessary repetitions
(multiple answers admitted)

Course	a.v.	%
MODELLI E SISTEMI DI PIANIFICAZIONE E CONTROLLO - PROGRAMMAZIONE E CONTROLLO	15	14,9%
FINANZA AZIENDALE E DEI MERCATI - FINANZA AZIENDALE	14	13,9%
SCENARI MACROECONOMICI - ECONOMIA MONETARIA	13	12,9%
ANALISI DEI DATI - STATISTICA	9	8,9%
Other	50	49,5%
TOTAL	101	100,0%

Study Experience

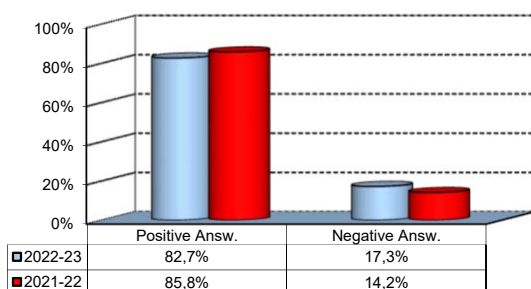
6) Do you think that the overall study load was compatible with the length of the program?

Answers	a.v.	%
A - Definitely YES	66	30,0%
B - More YES than NO	114	51,8%
C - More NO than YES	31	14,1%
D - Definitely NO	9	4,1%
Total	220	100%
NA	2	



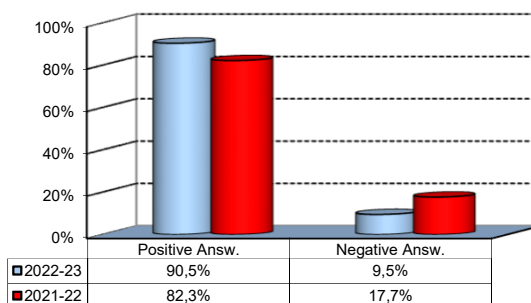
7) Was the coordination of the study program appropriately managed by the Program Director?

Answers	a.v.	%
A - Definitely YES	57	25,9%
B - More YES than NO	125	56,8%
C - More NO than YES	32	14,5%
D - Definitely NO	6	2,7%
Total	220	100%
NA	2	



8) On the whole, were the classroom climate and relationships with your classmates positive and able to enrich your personal experience?

Answers	a.v.	%
A - Definitely YES	102	46,4%
B - More YES than NO	97	44,1%
C - More NO than YES	19	8,6%
D - Definitely NO	2	0,9%
Total	220	100%
NA	2	

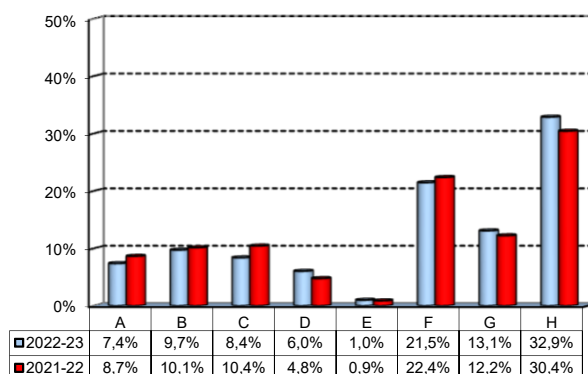


Extracurricular Activities

1) Which of the following extracurricular activities did you attend during your study program?

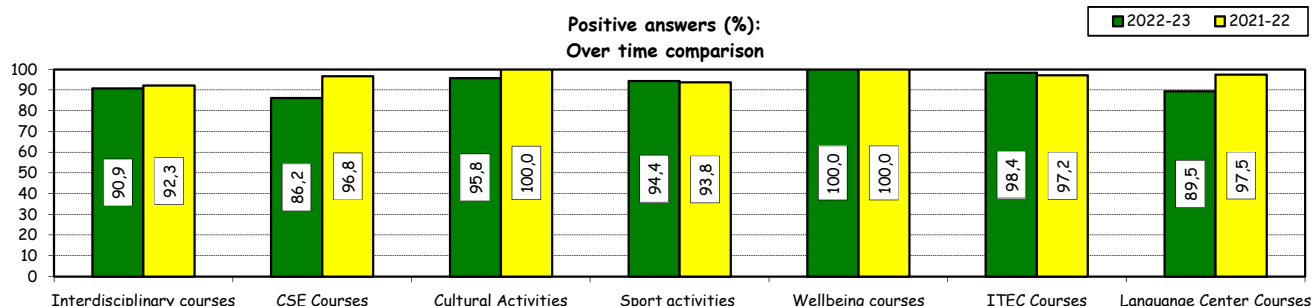
(multiple answers admitted)

Answers	a.v.	%
A - Interdisciplinary courses ("Sapere a tutto campo")	22	7,4%
B - Counseling and Self-Empowerment courses CSE	29	9,7%
C - Cultural Activities (visit museums, concerts, theatre and cinema, various issues)	25	8,4%
D - Sport activities	18	6,0%
E - Wellbeing courses	3	1,0%
F - Courses offered by ITEC	64	21,5%
G - Courses offered by Language Center	39	13,1%
H - None	98	32,9%
Total	298	100%
NA	0	



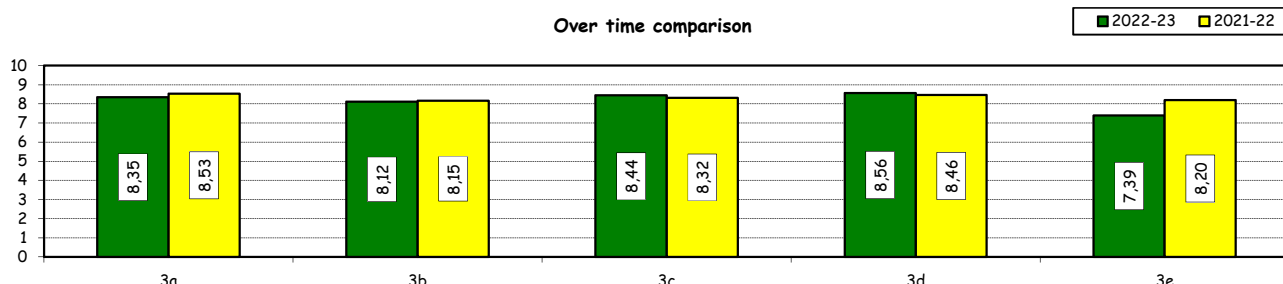
2) Do you think that the activities you took part in contributed to your cultural/educational enrichment?

	Definitely YES		More YES than NO		More NO than YES		Definitely NO		Total		NA
	a.v.	%	a.v.	%	a.v.	%	a.v.	%	a.v.	%	a.v.
A - Interdisciplinary courses	12	54,5	8	36,4	2	9,1	0	0,0	22	100,0	0
B - CSE courses	12	41,4	13	44,8	3	10,3	1	3,4	29	100,0	0
C - Cultural Activities	12	50,0	11	45,8	1	4,2	0	0,0	24	100,0	1
D - Sport activities	9	50,0	8	44,4	0	0,0	1	5,6	18	100,0	0
E - Wellbeing courses	3	100,0	0	0,0	0	0,0	0	0,0	3	100,0	0
F - ITEC courses	39	61,9	23	36,5	0	0,0	1	1,6	63	100,0	1
G - Language Center courses	20	52,6	14	36,8	4	10,5	0	0,0	38	100,0	1



How would you evaluate:

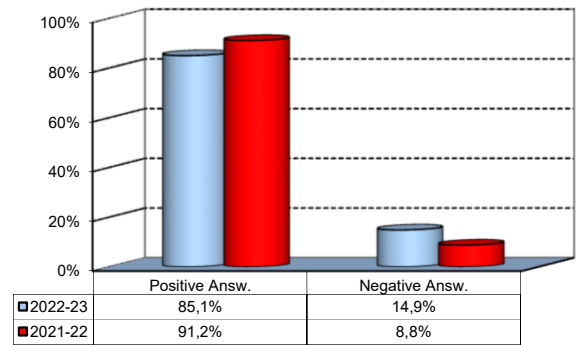
Item	Answers	Negative				Positive				Total		NA
		1-2		3-4-5		6-7-8		9-10		a.v.	%	
		a.v.	%	a.v.	%	a.v.	%	a.v.	%			
3a) The range and interest of programmes offered		0	0,0	3	2,4	64	52,0	56	45,5	123	100,0	1
3b) The support you received from the Campus Life Office		0	0,0	7	5,8	62	51,2	52	43,0	121	100,0	3
3c) The support you received from ITEC		0	0,0	0	0,0	30	47,6	33	52,4	63	100,0	1
3d) The support you received from Language Center		0	0,0	1	2,6	16	41,0	22	56,4	39	100,0	0
3e) The support you received from Bocconi Sport Team		0	0,0	3	16,7	9	50,0	6	33,3	18	100,0	0



Degree Thesis

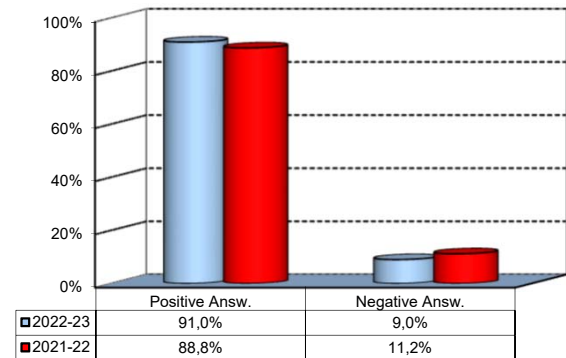
1) Do you think that the supervision and the assistance for preparing for your thesis were appropriate?

Answers	a.v.	%
A - Definitely YES	99	44,8%
B - More YES than NO	89	40,3%
C - More NO than YES	24	10,9%
D - Definitely NO	9	4,1%
Total	221	100%
NA	1	



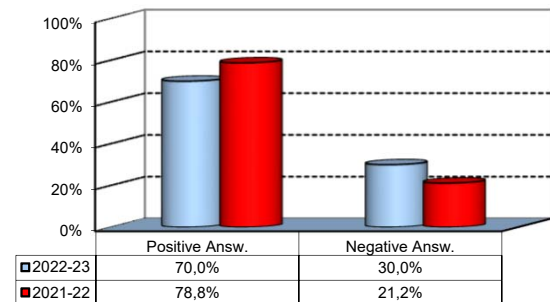
2) Do you think that the facilities provided by the University (library, computer labs) adequately supported preparation for your thesis?

Answers	a.v.	%
A - Definitely YES	103	46,6%
B - More YES than NO	98	44,3%
C - More NO than YES	14	6,3%
D - Definitely NO	6	2,7%
Total	221	100%
NA	1	



3) Do you think that your thesis was a useful experience for completing your education and a way to verify your planning and writing skills?

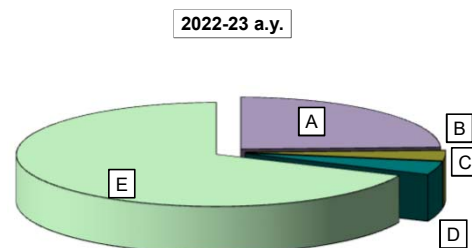
Answers	a.v.	%
A - Definitely YES	76	34,5%
B - More YES than NO	78	35,5%
C - More NO than YES	52	23,6%
D - Definitely NO	14	6,4%
Total	220	100%
NA	2	



Experience Of Studying Abroad

1) Please select the program you participated in:

Answers	%		
	a.v.	2022-23	2021-22
A - Exchange	54	24,4	17,2
B - CEMS-MIM	0	0,0	0,0
C- Double Degree	7	3,2	4,8
D - Free-Mover	9	4,1	2,4
E- None	151	68,3	75,6
Total	221	100,0	100,0
NA	1		

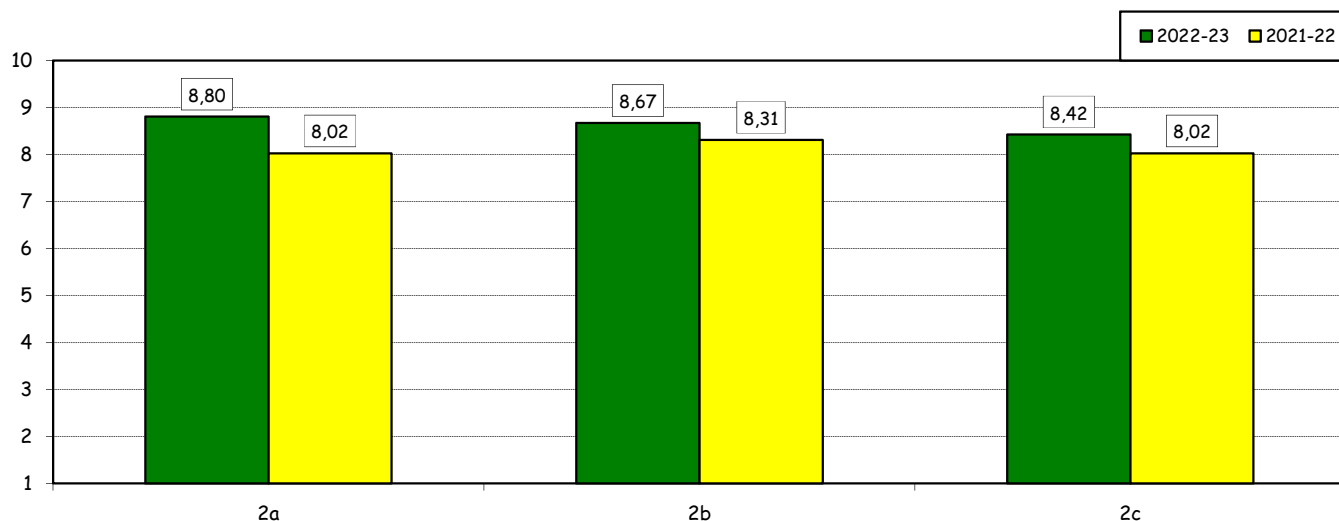


How would you evaluate:

(only A, B, C or E answers to item no.1)

Item	Answers	Negative				Positive				Total		N.A.
		1-2		3-4-5		6-7-8		9-10				a.v.
		a.v.	%	a.v.	%	a.v.	%	a.v.	%	a.v.	%	
2a) Quality and completeness of information provided through: 'International Week', emails, brochures, International Relations Service web page.		0	0,0	1	1,7	22	36,7	37	61,7	60	100,0	1
2b) The range and interest of programs offered.		0	0,0	1	1,7	27	45,0	32	53,3	60	100,0	1
2c) The support you received from Bocconi International Relations.		0	0,0	3	5,1	26	44,1	30	50,8	59	100,0	2

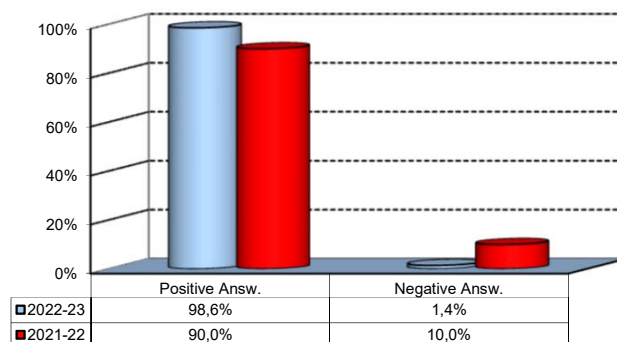
Over time comparison



Experience Of Studying Abroad

3) Would you positively evaluate this experience?

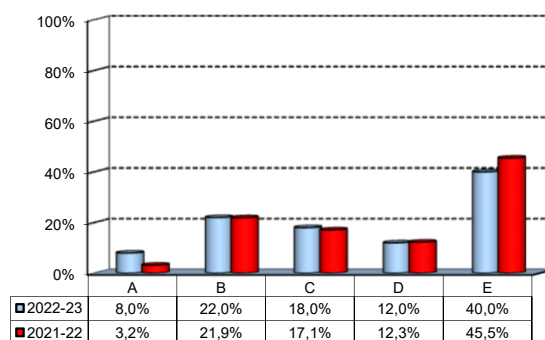
Answers	v.a.	%
A - Definitely YES	57	82,6%
B - More YES than NO	11	15,9%
C - More NO than YES	1	1,4%
D - Definitely NO	0	0,0%
Total	69	100%
NA	1	



(In case of answer "E" to item no.1)

4) Please indicate why you did not attend a period of study abroad (select all relevant reasons):

Answers	a.v.	%
A-Lack of interest in this kind of experience	12	8,0%
B-Absence of the requirements needed for participation in the program selected	33	22,0%
C-Rejection of your application	27	18,0%
D-Lack of time during the period of study	18	12,0%
E-Other (personal, family, organizational reasons, etc.)	60	40,0%
Total	150	100%
NA	1	



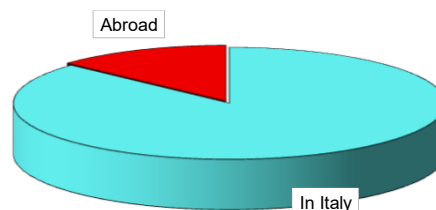
Internship Activities

1) Which activity recognized in your curriculum did you complete during the MSc program?

Answers	% 2022-23		% 2021-22	
	a.v.			
A - Internship/Other job experience	221	99,5	98,4	
B - Alternative Activity^	1	0,5	1,6	
Total	222	100,0	100,0	
NA	0			

3) Where did you complete the internship recognized by the Bachelor program?

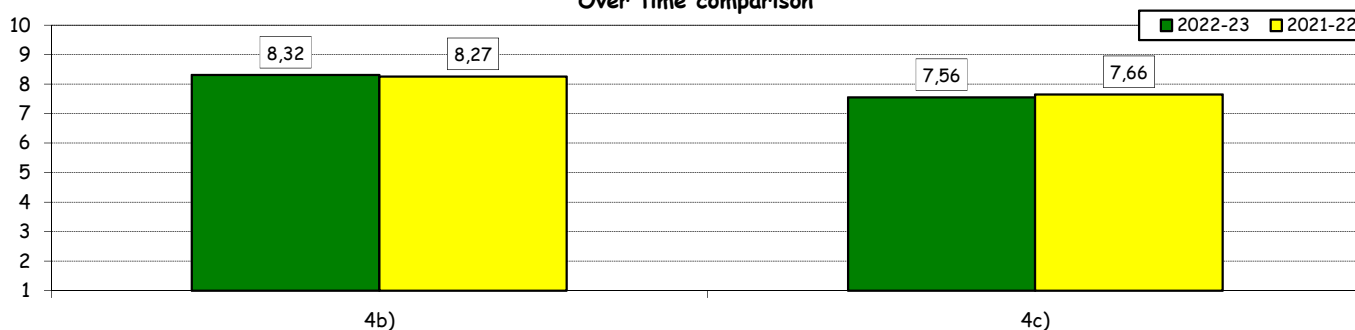
Answers	% 2022-23		% 2021-22	
	a.v.			
In Italy	192	86,9%	87,5%	
Abroad	29	13,1%	12,5%	
Total	221	100%	100%	
NA	0			



How would you evaluate:

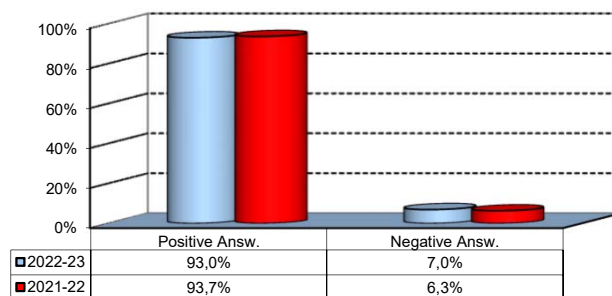
Item	Answers	Negative				Positive				Total		N.A.
		1-2		3-4-5		6-7-8		9-10				a.v.
		a.v.	%	a.v.	%	a.v.	%	a.v.	%	a.v.	%	
4a) The number and variety of opportunities offered.		0	0,0	9	5,3	72	42,4	89	52,4	170	100,0	51
4b) The support you received from the Internship Office.		6	3,6	20	11,9	80	47,6	62	36,9	168	100,0	53

Over time comparison



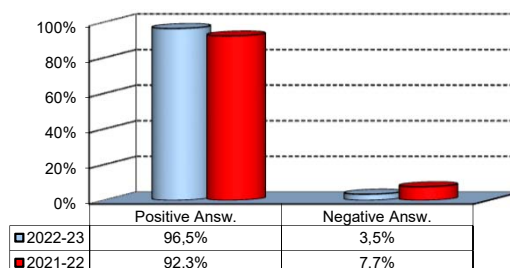
5) Would you positively evaluate this experience?

Answers	a.v.	%
A - Definitely YES	98	57,0%
B - More YES than NO	62	36,0%
C - More NO than YES	10	5,8%
D - Definitely NO	2	1,2%
Total	172	100%
NA	49	



6) Do you think that the qualifications you acquired while attending the MSc program were appropriate to perform this activity?

Answers	a.v.	%
A - Definitely YES	98	57,0%
B - More YES than NO	68	39,5%
C - More NO than YES	6	3,5%
D - Definitely NO	0	0,0%
Total	172	100%
NA	49	



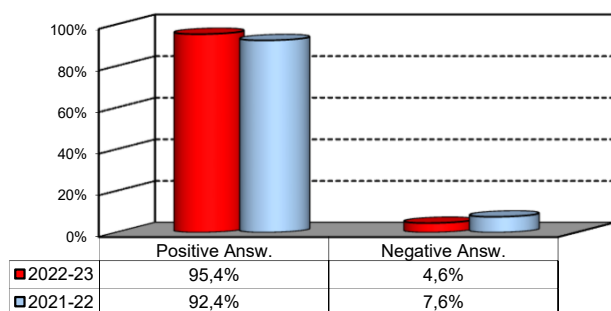
^: During the pandemic, students were given the opportunity to replace the mandatory internship with an alternative activity called Career Start Pack. It consists in an elective exam integrated with mandatory participation in the virtual career orientation path

General satisfaction and short-term plans

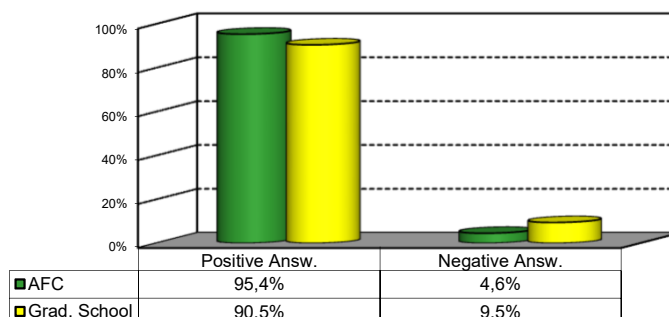
1) Are you satisfied overall with the study program you attended?

Answers	Italian		Non Italian		Total	
	a.v.	%	a.v.	%	a.v.	%
A - Definitely YES	99	50,8%	9	40,9%	108	49,8%
B - More YES than NO	87	44,6%	12	54,5%	99	45,6%
C - More NO than YES	8	4,1%	1	4,5%	9	4,1%
D - Definitely NO	1	0,5%	0	0,0%	1	0,5%
Total	195	100%	22	100%	217	100%
NA	5		0		5	

Over time comparison



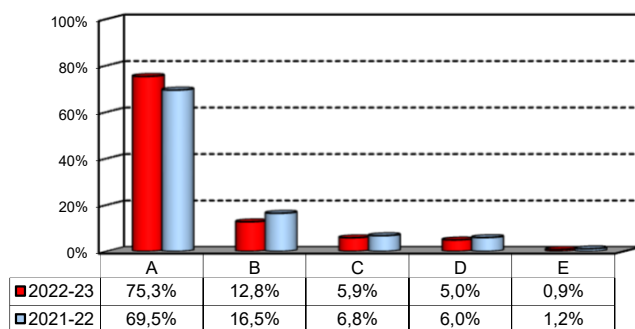
Comparison with the overall School data



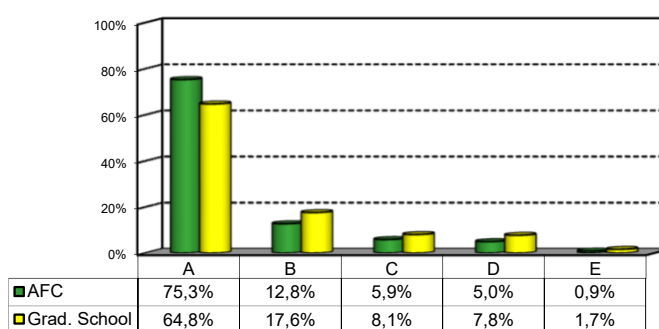
2a) If you could go back in time, would you enroll in the University again?

Answers	Italian		Non Italian		Total	
	v.a.	%	v.a.	%	v.a.	%
A-YES, in the same program at this University	149	75,6%	16	72,7%	165	75,3%
B-YES, in another program at this University	26	13,2%	2	9,1%	28	12,8%
C-YES, in the same program but at another University	11	5,6%	2	9,1%	13	5,9%
D-YES, in another program at another University	10	5,1%	1	4,5%	11	5,0%
E-NO, I would not enrol in university anymore	1	0,5%	1	4,5%	2	0,9%
Total	197	100%	22	100%	219	100%
NA	3		0		3	

Over time comparison



Comparison with the overall School data



General satisfaction and short-term plans

(In case of answer "B" to item no.2a)

2b) Which program would you enroll at this University?

MSc	a.v.	%
ACME	0	0,0%
AFC	7	25,9%
FIN	11	40,7%
CLELI	0	0,0%
ESS	0	0,0%
EMIT	1	3,7%
GIO	0	0,0%
IM	4	14,8%
M	3	11,1%
MM	1	3,7%
CYBER	0	0,0%
Total	27	100%
NA	1	

2c) Why would you make a different choice?

(In case of answer "B", "C", "D" or "E" to item no.2a)

Answers	a.v.	% 2022-23	% 2021-22
A - My interest has changed over time / I discovered that I have different attitudes	21	38,9%	42,0%
B - The MS program did not satisfy my expectations	8	14,8%	31,9%
C I would have preferred to attend the same MS program but taught in English	14	25,9%	13,0%
D - Other reasons	11	20,4%	13,0%
Total	54	100%	100%
NA	0		

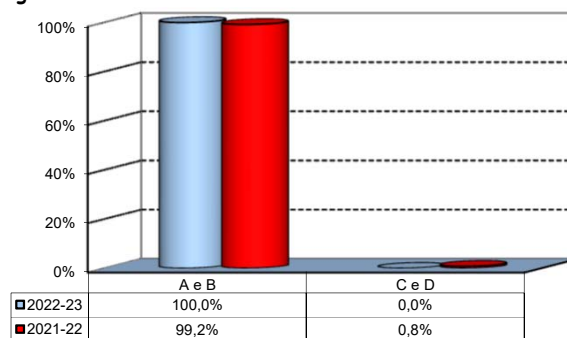
D- Other reasons:

Alcuni masters esteri fungono da ponte tra percorso accademico ed entrata nel contesto lavorativo, mentre i corsi in Bocconi sono ancora molto incentrati su apprendimento frontale. Gli studenti si devono preparare ai processi di selezione autonomamente
Avrei preferito svolgere il corso di Finance in inglese, poiche' offre uno studio della finanza piu' omnicomprensivo e non limitato alla finanza aziendale. Ai tempi della iscrizione non ero stato ammesso al corso Finance.
Bocconi lacks practical teaching
Cheating in exams by fellow students is very unfair. Bocconi takes no counter actions - very frustrating
Durante l'exchange e' nata in me la volonta' di svolgere un corso di laurea all'estero, che non era cosi' forte quando ho scelto la laurea magistrale
Mentalita' universitaria tradizionale e non progressista.
Milan is not a great place to start working.
Provarei all'estero
Universita' all'estero danno maggiori opportunita' e richiedono un carico di lavoro infinitesimale. Si impara di piu' all'estero e si accede a mercati del lavoro decisamente migliori.
Volevo fare Data Science, ma, nonostante una media a moduli separati del 27,87, non sono stata ammessa. Tuttora credo che la Bocconi, per trasparenza, dovrebbe almeno fornire la graduatoria dei candidati ammessi in magistrale con relativo punteggio.

Infrastructure: Classrooms, Library And Facilities

1) What is your opinion about the classrooms where lessons and other teaching activities have been held?*

Answers	a.v.	%
A - Always or nearly always adequate	178	81,3%
B - Often adequate	40	18,3%
C - Rarely adequate	0	0,0%
D - Never adequate	0	0,0%
E - I did not use them	1	0,5%
Total	219	100%
NA	3	

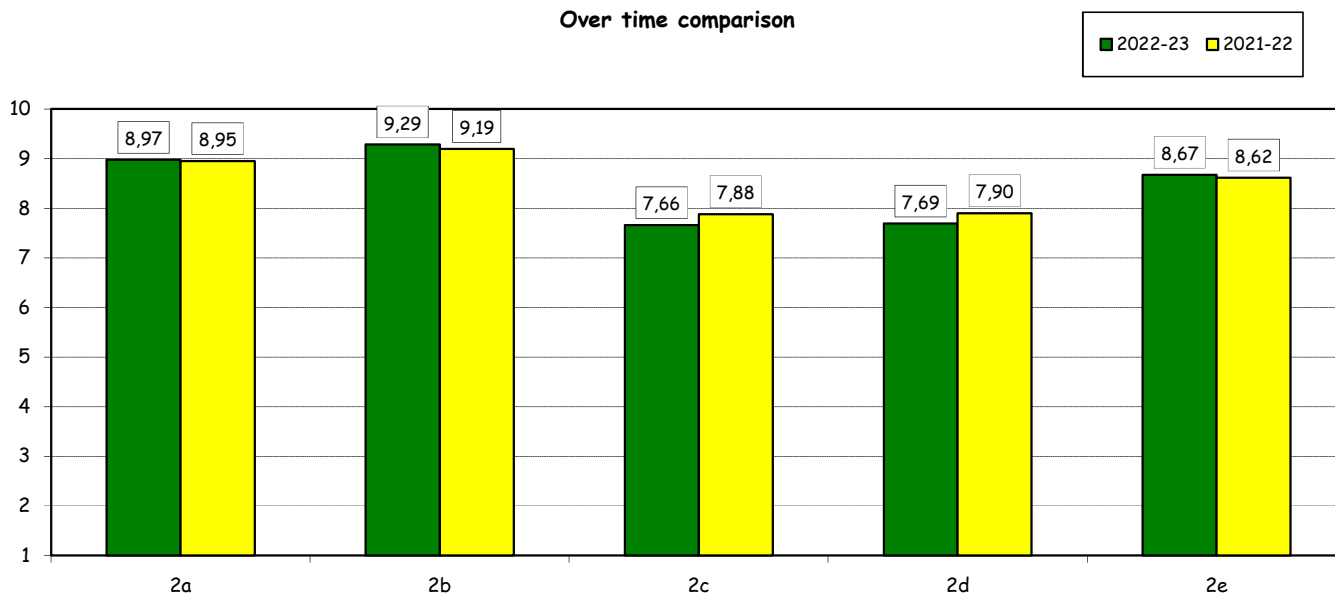


2) How would you evaluate:

(In case of answer "A", "B", "C" or "D" to item no.1)

Answers		Negative				Positive				Total		NA	N.R.
		1-2		3-4-5		6-7-8		9-10					
Item		a.v.	%	a.v.	%	a.v.	%	a.v.	%	a.v.	%		
a) The adequacy of the audio and multimedia systems (e.g. instructor's computer, projectors, video players) installed in the classrooms.		0	0,0	0	0,0	65	29,7	154	70,3	219	100,0		3
b) The cleanliness of classrooms and of other common areas on campus (corridors, halls, study rooms).		0	0,0	1	0,5	37	17,1	179	82,5	217	100,0		5
c) The adequacy of the amount of areas/seats reserved to individual study in the University Library.		10	4,6	21	9,6	91	41,7	96	44,0	218	100,0	0	4
d) The adequacy of the amount of areas/seats reserved to individual study in other buildings on campus.		8	3,7	22	10,0	101	46,1	88	40,2	219	100,0	0	3
e) The clarity and adequacy of the signage system on campus.		1	0,5	7	3,3	72	33,6	134	62,6	214	100,0		8

Over time comparison

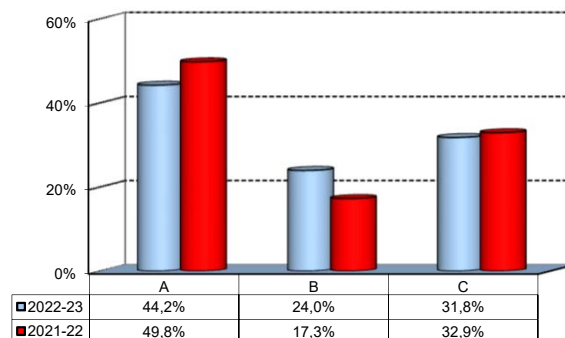


(*): the percentage shown on the graphs is calculated by excluding the responses of those who declare that they have not used the service.

Infrastructure: Classrooms, Library And Facilities

3) What is your overall opinion on the PC Labs and IT facilities provided by the University?

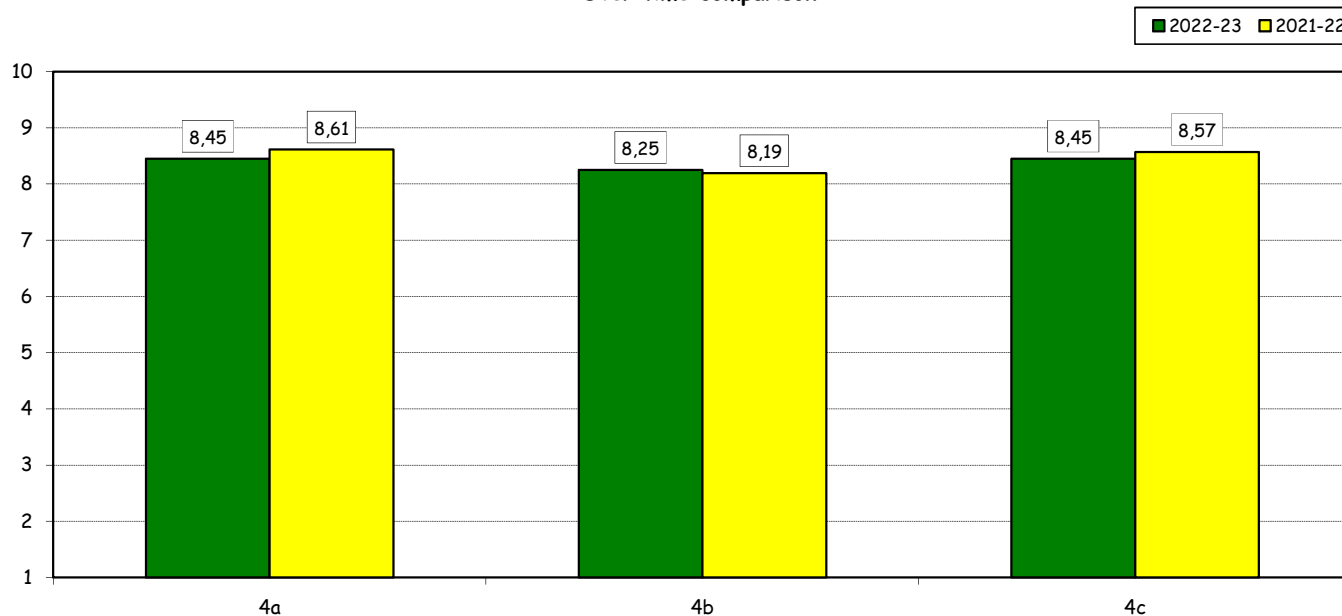
Answers	a.v.	%
A- Adequate in number	96	44,2%
B- Inadequate in number	52	24,0%
C- Never used	69	31,8%
Total	217	100%
NA	5	



4) How do you evaluate:

Answers		Negative						Positive		Total		N.R.
		1-2		3-4-5		6-7-8		9-10				
Item		a.v.	%	a.v.	%	a.v.	%	a.v.	%	a.v.	%	
a) The availability of technical staff supporting students (Tutors) in PC Labs.*		1	0,7	8	5,5	62	42,5	75	51,4	146	100,0	2
b)The convenience of the PC Labs' opening hours.*		2	1,4	8	5,5	62	42,8	73	50,3	145	100,0	3
c) The level of accessibility and usability of the University's IT services (Internet access points, Punto Blu, Virtual Punto Blu, wireless connection).		0	0,0	10	4,7	92	43,0	112	52,3	214	100,0	3

Over time comparison

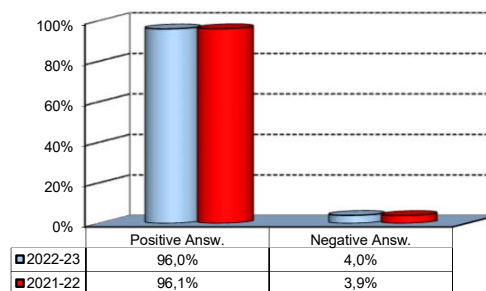


(*): Only in case of answer "A" or "B" to item no.3

Infrastructure: Classrooms, Library And Facilities

5) What is your overall opinion on the Library's services, such as support for individual study?*

Answers	a.v.	%
A - Very Positive	100	45,7%
B - Quite positive	93	42,5%
C - Quite negative	5	2,3%
D - Very Negative	3	1,4%
E - Never used	18	8,2%
Total	219	100%
NA	3	

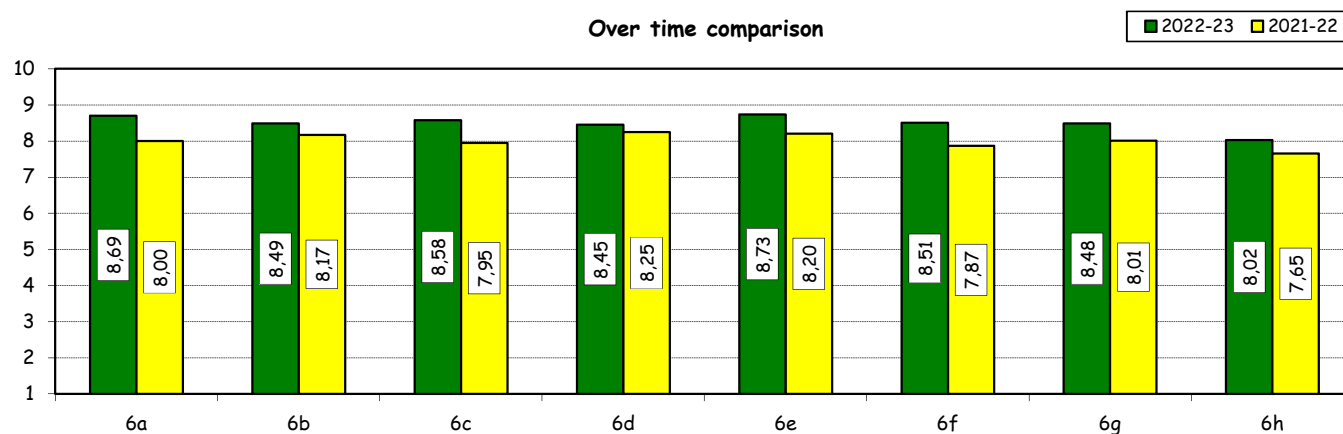


6) How would you evaluate:

(In case of answer "A", "B", "C" or "D" to item no. 5)

Answers		Negative						Positive		Total		N.A.
		1-2		3-4-5		6-7-8		9-10				
		a.v.	%	a.v.	%	a.v.	%	a.v.	%	a.v.	%	
Item												
a) The convenience of the Library's opening hours and access to its main services.		1	1,2	2	2,4	32	37,6	50	58,8	85	100,0	116
b) Range of subjects covered in hardcopy collections (books and journals) compared to your needs of study and research		0	0,0	1	1,2	40	48,8	41	50,0	82	100,0	119
c) The relevance and updating of online collections (e-books, e-journals, databases) compared to your needs of study and research		0	0,0	1	1,2	39	47,0	43	51,8	83	100,0	118
d) The ease of use of search tools available on the Library website		0	0,0	3	3,7	35	42,7	44	53,7	82	100,0	119
e) The assistance provided by the Library staff		0	0,0	2	2,4	29	34,9	52	62,7	83	100,0	118
f) Availability of documents (textbooks, articles, chapters, case studies, etc.) used in individual courses		0	0,0	1	1,2	41	49,4	41	49,4	83	100,0	118
g) The Library website as a source of information on the services offered and as a point of access for resources		0	0,0	0	0,0	42	50,6	41	49,4	83	100,0	118
h) The usefulness of workshops offered by the Library to understand how to use the resources available (catalogues, e-journals, databases, etc.)		0	0,0	3	3,6	50	60,2	30	36,1	83	100,0	118

Over time comparison



(*): the percentage shown on the graphs is calculated by excluding the responses of those who declare that they have not used the service.